

ASSOCIATION OF ZIMBABWE TRAVEL AGENTS



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AZTA RECOMMENDED SERVICE FEES 01 MARCH 2013

	US\$
Domestic Ticket	30.00 - 60.00
Regional Ticket	40.00 - 70.00
International Ticket	80.00 - 200.00
<u>Other Charges</u>	
Online Reservation	40.00
Ticket Reissue	40.00 - 50.00
Ticket Revalidation	30.00 - 35.00
Reconfirmation	20.00 - 35.00
Itinerary for visa purposes	20.00 - 40.00
Hotel booking for visa purposes	20.00 - 40.00
Visa form procurement/assistance (plus cost of visa)	20.00 - 50.00
Quotations	20.00 - 50.00
Insurance	20.00 - 40.00
Award ticket	30.00 - 60.00
Cancellation on same day as ticket issuance	30.00
Ticket refund (excluding airline penalties/fees)	20.00 - 50.00
Car Hire	10-20 %
Hotel / Tour Reservations	15-20 %
Bus Reservation	40.00
Delivery Charges	Agency discretion

All Charges are per person or per document

Notes on TICKETS :

Alternatively Your chosen agency may choose to charge between 5 and 7percent of the base fare (before taxes).

This is at the discretion of the agency.

Please note that above fees are subject to VAT and VAT on commission.